



MASTER ENTERPRISES

K.C. Nagaraj

GSTIN : 29ANYPN8313J1Z4

Mob. : 96864-85051

Email : kadappanagaraj@gmail.com

'Drushti' N.R. Pura Main Road, Vidyanagar Post,
SHIVAMOGGA - 577 201.

To

DATE:-12-05-2016

**DVS ARTS and SCIENCE COLLEGE
SIR M V ROAD
Shimoga**


**Comprehensive Annual Maintenance Contract (AMC) Contract Agreement –
Solid Waste and recycling**

This AGREEMENT is made the 12th day of May, in the year 2016, between D.V.S. Arts and Science College and MASTER ENTERPRISES. Whereas DEPARTMENT wants to retain CONTRACTOR/FRANCHISEE to perform SERVICES described in this AGREEMENT, and CONTRACTOR/FRANCHISEE is willing and able to perform SERVICES in accordance with this AGREEMENT. DEPARTMENT hereby retains CONTRACTOR/FRANCHISEE to perform the SERVICES contracted and franchised under this AGREEMENT within the ZONE defined in Exhibit for a 5 year period, commencing on 12th May 2016, (the "COMMENCEMENT DATE"), and expiring on 30th May 2021 ("EXPIRATION DATE").

The following operations should be performed during preventive maintenance undertaken atleast once every month:

RECYCLING: means the process of sorting, collecting and turning used materials and/or products including, but not limited to, newspapers, cartons, cans, bottles, durable plastics, textiles, and bones, Wood materials, Metal containers, Metal items into new products by reprocessing or remanufacturing.

SOLID WASTE: means all waste material generated by households, institutions, commercial establishments, and industries and discharged from their premises for collection; all litter and clandestine piles of such wastes; and includes street litter, street sweepings, drain cleanings, BULK WASTE, BUNDLE WASTE, dead animals and other waste materials, except HAZARDOUS WASTE.


Principal
D. V. S. College Of Arts & Sci
Shimoga.

Contractual Signature
For **Master Enterprises**


Proprietor

GSTIN: 29AWLPM3595M1ZK

MOB: 9886240485
E mail-madhumnadcomputers@gmail.com

MC MALNAD COMPUTERS

Computer Peripheries & Consumables

N.T Road, Shivamogga-577202.

Ref No:

Date:

To

DATE:-01-04-2016

DVS ARTS and SCIENCE COLLEGE
SIR M V ROAD
Shimoga

Comprehensive Annual Maintenance Contract (AMC) Contract Agreement for
e -Waste Management

TERMS & CONDITIONS FOR COMPROHENSIVE ANNUAL MAINTAINANCE

CONTRACT FOR e -Waste

1. The AMC for the computers and peripherals shall be for a period of one year. The total AMC chargers will be paid in a 4 quarterly installments after completion of each quarter. This Comprehensive AMC includes all physical components of all equipments mentioned under AMC. The Only exclusion would be consumables namefy printer ink cartridges for desk jet printers, printer ribbons for dot matrix and Toner cartridge for laser jet printers.
2. Work Procedures: The AMC provider shall operate as per specified guidelines and follow all documentation procedures as mentioned by the Director, NTI. The firm shall maintain at NTI, a log book and record therein each indent of equipment malfunction, date and time of reporting of fault and of commencement and successful completion of repair work performed on the equipment, the date and time of closing the compliant call countersigned by resident engineer of the firm & by the official of NTI. This register would be periodically submitted to the Systems Administrator at NTI for scrutiny.
3. At least one residential engineer shall be posted onsite between 9.30 A.M & 5.30 P.M on all working days during the tenure of the contract; who would be competent enough to handle all issues pertaining to hardware/ software / configurations that may arise. It shall be the onus of the firm to ensure that the resident engineer is equipped with mobile phone so as to enable this office to contact the engineer immediately.

M. V. S. G.
Principal
D. V. S. College Of Arts & Science
Shimoga.

ML MALNAD COMPUTERS

Computer Peripherals & Consumables

N.T Road, Shivamogga-577202.

Ref No:

Date:

4. The rates quoted will remain in force for the full period of the contract. No demand for revision of rates on any account shall be entered during the contract period. It will be at the discretion of the Director NTI, to extend the term of the agreement beyond the contractual period of one year on the same terms and conditions for a further period, if necessary.
5. NTI shall have the right to include on pro-rata basis in the CAMC any new equipment – on expiry of its warranty – at the rate of contract for that equipment in CAMC.
6. Maintenance service should consist of both preventive and corrective maintenance. Preventive maintenance should be done at least once every month apart from any number of breakdown calls.

Preventive maintenance:

The following operations should be performed during preventive maintenance undertaken atleast once every month:

- a) Physical cleaning of the monitor, CPU, Keyboard, Mouse, speaker, Printer and any other associated peripherals.
- b) Run scan disk, Disk clean up utility, Registry clean up , Disk defrag (if required).
- c) Remove temp internet files, cookies, adwares and spy wares.
- d) Upgrade the antivirus patches and critical updates for the O.S.

The necessary software drivers for the machines should be made available by the maintenance provider.

Corrective Maintenance:

- a) The breakdown calls should be attended within 2 hours on the same day with necessary standby machines if necessary. Standby system should be provided without fail during the breakdown time, if the period for rectification/ replacement is more than 24 hours from the time of problem logging.
- b) Maintenance contract will include replacement of all faulty physical components of the equipment under AMC as mentioned in table 1. The same stands applicable for components of printers and other peripherals also.
- c) The machines are normally required to be repaired on site only and in exceptional cases when the machines cannot be repaired in the office premises and required to be taken to the workshop, this office shall not make any payment towards cartage and expenses for

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MC MALNAD COMPUTERS

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the to & fro transportation. The afore said cost and risk of transportation to & from the workshop shall be that of the firm undertaking the AMC.

- d) Data recovery from crashed machines / provision of standby machine with due data swapping should be undertaken. In case of breakdown or crash of HDD along with replacement of the disk, the contractor will also undertake the installation of any standard OS, Application soft wares as required and transfer the user data from backup media or across network.
- e) All components replaced by the contractor will be of equivalent or higher capacity and quality. Further if any replaced component is not compatible with the existing system, contractor will undertake to upgrade / replace the subsidiary / supplementary component also. The firm shall maintain the equipments as per manufacturers guidelines and shall use standard components for replacements. In case of an instance of sub-standard repair /replacement of parts by the firm, it may lead to cancellation of the contract and any other legal action may be taken against the firm.
- f) The Agency should undertake to maintain adequate stocks of spares, accessories at their local Bangalore office and other required goods and services as required in connection with the Services.

Networking :

Software Support :

The contractual partner in co-ordination with the system administrator should be capable of configuring / maintaining entire LAN networking including Win 2000 , Mailing server, Web server, Proxy server etc as per requirement . Expertise in configuring firewalls required. Configuration for periodic back ups on the servers should also be undertaken.

Installation & configuration of Application softwares in server / client machines.

Creation of Users, User Login Script, User Home Directory · Assigning rights to Work Groups, Printers and Directories for the users

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D. V. S. College Of Arts & Science
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GSTIN: 29AWLPM3595M1ZK

MOB: 9886240485

E mail-madhumalnadcomputers@gmail.com

MALNAD COMPUTERS

Computer Peripheries & Consumables

N.T Road, Shivamogga-577202.

Ref No:

Date:

AMC: - e -Waste

| Product | Rate | Qty | Rate/month | Amount |
|-----------------|------|-----|------------|--------------------------|
| Computer system | 2500 | 13 | - | 32,500-00 |
| Server | 3700 | 02 | - | 7,400-00 |
| Printer | 4200 | 05 | - | 21,000-00 |
| | | | | Total:- 42,000-00 |

*(Excluding Printer Teflon sheet)

V. General Provision:

This agreement shall supersede any and all previous communications, both oral and written and the provisions communications, both oral and written and the provisions herein contained shall not be omitted, added to or amended in any manner except in writing and signed by both parties hereof.

| Configuration | AMC Starts from | AMC Valid up to | Value of AMC |
|---------------|-----------------|-----------------|--------------|
| Attached | 1-04-2016 | 31-03-2020 | 42,000-00 |

For CUSTOMER

for MALNAD COMPUTERS

Signature :

Signature:

Name :

Name : MADHUMH

Address :

Address :

Date:

Date: 01-04-2016



MALNAD COMPUTERS
N.T. Road, SHIVAMOGGA.

M. V. S.
Principal
D. V. S. College Of Arts & Science
Shimoga.



ANNUAL MAINTENANCE CONTRACT

This agreement is made and executed on this day of 1st June 2016 at Shimoga between The Principal, DVS College of Arts and Science, affiliated to Kuvempu University, Shankaragatta, Shimoga managed by DVS Samithi (R) with Master Enterprises, Shimoga.

The terms and conditions for the Comprehensive Annual Maintenance Contract of Batteries and Inverters maintenance, electrical works, painting works and physical maintenance of college building.

SCOPE OF AGREEMENT

The contract shall be in force for the period from 1/06/2016 to 31/05/2019 and shall cover all those items as specified above. That the prices revised as per the annual SR rates.

SCOPE OF WORK

1. The vendor shall provide the following services to keep the items as specified above in good working condition.
2. The scope of work covers comprehensive on-site maintenance of Batteries and Inverters maintenance, electrical works, painting works and physical maintenance of building.
3. The replacement of all the spares is included under the AMC. Batteries, Replacement of defective parts of batteries with original spares, electrical works and physical maintenance of building.
4. The scope of work also includes adding distilled water to batteries periodically, replacement of defective parts of batteries with original spares, electrical works including wirings, tube light and fan fittings, fixing of smart boards and projectors and physical maintenance of building including windows, doors, shutters etc.
5. The Vendor shall maintain the equipment's as per the manufacture's guidelines and shall use standard and genuine components for replacements.
6. The vendor shall make AMC services available on all days as and when requested by the College or when problem arises.
7. Payments are made after completion of repair or maintenance work within a week.

CONTRACT VALIDITY AND TERMINATION OF AGREEMENT

This contract will be valid for the period from 01/06/2016 to 31/05/2019 with a provision to extend the same for a further period of one year or part thereof on the present SR rates, terms and conditions on mutual consent. Either party may terminate the agreement prior to expiry of contract period by giving three months written notice. Without prejudice to any other provision contained within these Terms and Conditions or of any Agreement the College may terminate the Agreement by 90 days' notice in writing.

Signature of Principal
DVS College of Arts and Science, Shimoga


Principal
D. V. S. College Of Arts & Sc^l.
Shimoga.

Signature of Contractor
Master Enterprises

For Master Enterprises

Proprietor



K.C. Nagaraj

GSTIN : 29ANYPN83131124

Mob. : 96864-85051

Email : kadappanagaraj@gmail.com

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ANNUAL MAINTENANCE CONTRACT

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The terms and conditions for the Comprehensive Annual Maintenance Contract of Batteries and Inverters maintenance, electrical works, painting works and physical maintenance of college building.

SCOPE OF AGREEMENT

The contract shall be in force for the period from 1/06/2019 to 31/05/2022 and shall cover all those items as specified above. That the prices revised as per the annual SR rates.

SCOPE OF WORK

1. The vendor shall provide the following services to keep the items as specified above in good working condition.
2. The scope of work covers comprehensive on-site maintenance of Batteries and Inverters maintenance, electrical works, painting works and physical maintenance of building.
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Signature of Principal
DVS College of Arts and Science, Shimoga


Principal
D. V. S. College Of Arts & Sc'
Shimoga.

Signature of Contractor
Master Enterprises

For Master Enterprises


Proprietor