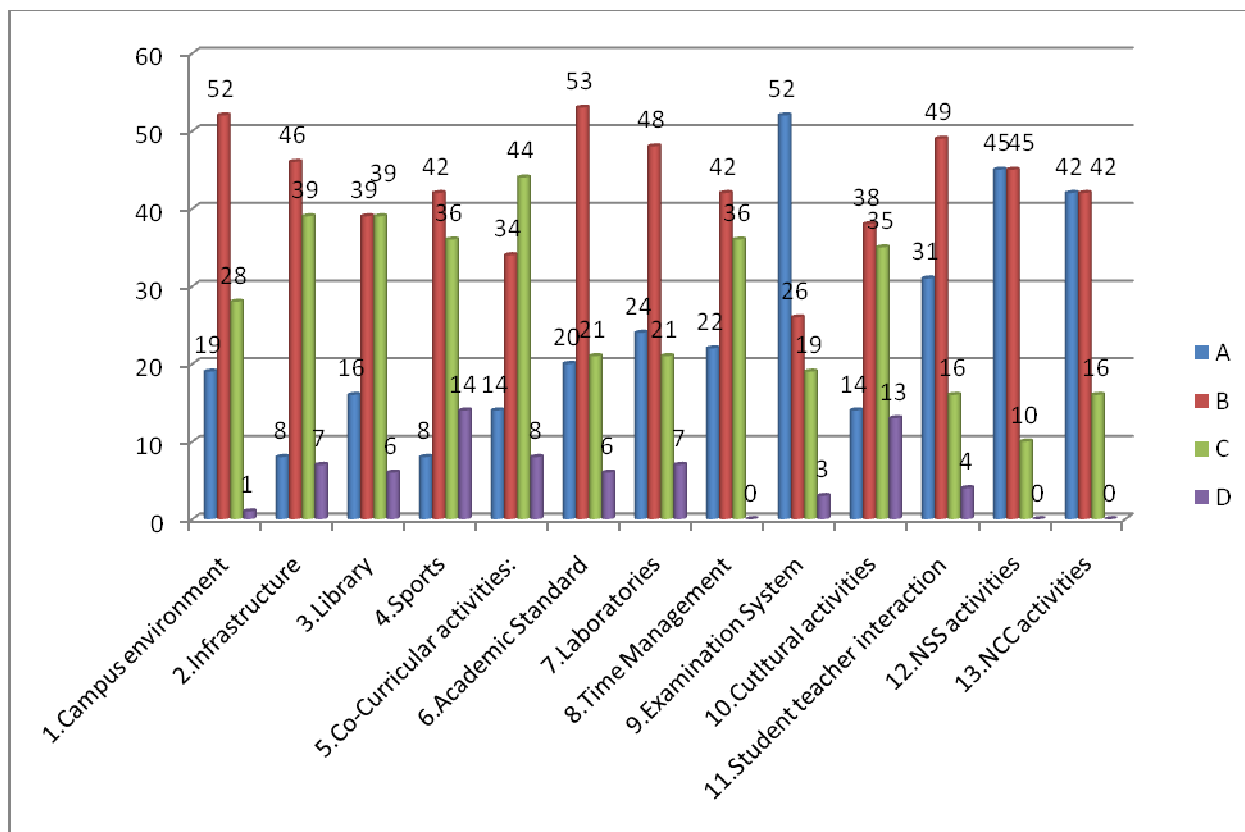


2.7.1 – Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire)



The college conducted evaluation studies on the opinion of major stake holders students. The questionnaire methodology was adopted for major survey. 13 parameters were considered for evaluation by students. They were asked to respond to the queries such as excellent, good, satisfactory and not satisfactory. Results were analysed by using MS-Excel. From the response it was evident that students had a very fare opinion about the institution. It is interesting to note that students have remarked excellent, good and satisfactory to more than 90% of parameter under considerations. They have expressed very positive fair response to student-teacher interaction. Similarly their response was good to activities of NSS and NCC, examination system, laboratories and time management. It implies that 36% respondents have given ‘A Grade’ or Excellent Status to these six parameters.

Similarly B Grade ‘implying good’ has been given to all the remaining parameters under consideration. Above all an average 42 % of respondents have a feeling that the college has given them ‘Good’ atmosphere and other facilities in all aspects. Only few students have stated that they have satisfaction about various aspects concerning them.

Students have expressed their concern about sports, infrastructure, library, and cultural activities that emphasizes the need for improved services and facilities in those areas. This has been positively construed by the management and college administration and sincere efforts would be made to cater the majority needs of the students. The evaluation and analysis process was impartially carried out by college administration without any kind of bias or favouritism. Students were given freedom to express their views confidentially without revealing their identity.

The data of response were collected in a well structured feed-back format and was analysed by using MS-Excel sheet. The results have been interpreted by graphic representation to examine the trend. The inference drawn from the results has been seriously discussed in the management meeting. The subcommittee has been constituted and entrusted the task of initiating remedial measures. Specific needs have been identified and loop holes will be plugged gradually. Suggestions will be taken from others stake holders as well. The mentors will interact with students and motivate them to utilize the services created for them.

It is our sincere and continuous endeavour to undertake remedial measures and steps to provide better services by making use of all the available resources in college.